

Internet Banking Features and Security tips

Features:

One step closer to manage your Smart Banking

UBL Internet Banking service allows you to transfer your money from anywhere (inside Bangladesh), anytime with total security and confidentiality. It's absolutely free of cost and also a **paperless banking** which meets Bangladesh Bank's **Green Banking** criteria!!!

- View account summary and balance.
- Check & Download Statement/mini statement, any of your Union Bank account.
- View standing instruction of your account.
- Instant Fund transfer from Union Bank account to Union Bank account (Daily transfer limit: BDT ***)
- Fund transfer from Union Bank account to other bank (Daily transfer limit: BDT ***)
- Mobile top up instantly.
- Status of your cheques.
- Online Bill Payment of utility - DESCO

The most three (03) important security measures are:

- Always use a **computer** or **device** that you trust.
- Always **log out** after finishing an online banking session.
- In case of **suspicious activity** please contact UBL Support team immediately.

Security Tips:

- Never write down any password anywhere or reveal it to anyone, including bank associates. Also use a password that is not very common to guess or identify.
- Change your password frequently. We recommend changing your password every 30 days.
- DO NOT use the "save password option" on your IB login device.
- Check your last login date and time each time you login to Internet Banking.
- Always logout from Internet Banking when your task is finished. Do not let your internet banking page session out automatically while logged in. Besides, never leave your PC unattended while you are logged in.
- Use virtual keyboard while logging in specially if you use different workstation or public PC.